

Martin Hoyle
19 / 20 Claytons Meadows
Bourne End
Bucks
SL8 5DQ

27th January 2000

Dear Martin,

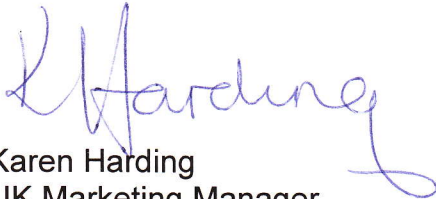
I just wanted to write and say thank you for the supportive work you have undertaken with me over the last two years.

The regular management coaching sessions have proved to be of great value in my role as Marketing Manager at Attachmate and they have given me the confidence to take up my rightful place as a member of the UK Management Team.

Your assistance with my internal team meetings, in the capacity of a facilitator, has been very useful and has stimulated some very interesting discussions. After each session I have received very positive feedback.

I look forward to working with you on specific projects in the future.

Yours sincerely,

A handwritten signature in blue ink that reads "K. Harding". The signature is fluid and cursive, with a long, sweeping tail on the letter "g".

Karen Harding
UK Marketing Manager