



Wednesday 15th July, 2009

Professional Coaching Services
Martin Hoyle
Lenton House
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Thank You!

Dear Martin,

I wanted to take a moment and thank you for the time and assistance that you have provided me over the last six months. I have to admit that, never having worked with a coach previously, I was a little sceptical as to the value that you would be able to add to me personally. I have been converted!

I absolutely valued the ability to use you as a “sounding board”; to have someone outside of the business with no vested interest asking thought provoking questions helped me to make better decisions and fine tune my strategies. Our discussions helped me to re-valuate and understand what is important to me and then set out a process to help me achieve my objectives. The HBDI tool provided great reinforcement of who Joe Jouhal really is.

As regards StepStone; I am convinced that without your support and guidance the team would not have made the progress that they have. You have definitely made a difference!

I wish you well in your move to Australia and have no doubt that you will be successful down under.

Kind Regards,

Joe Jouhal
StepStone Solutions