



One-on-one Coaching

Skills Development Workshops

Team Building

Sales and Marketing Consultancy

Staff Profiling and Development Planning

Innovative on-line services designed to enhance the face-to-face coaching experience

I am delighted to announce some on-line enhancements to our coaching offering immediately available to all clients as a standard part of their coaching contract.

The Coaching Resources site is a repository of valuable information in support of our coaching work. Here you will find downloads of coaching materials and presentations, lists of recommended reading and audio files, and links to useful websites. Visit the site at www.coachingresources.info.

LiveWebCoach PebblePad provides all delegates with secure access to an on-line repository containing a constantly-updated record of their coaching programme which they can view, download and add to at any time. This includes all consultation notes, exercises, 360 degree feedback reports and psychometric test results. Delegates can also upload files and documents related to their own development and retain this repository after their coaching programme is concluded.

Delegates visiting the **LiveWebCoach Access Point** are now able to view on-line the immediate availability of their coach, search the diary for a coaching slot, and request a meeting at a time of their choosing. They can also access a library of coaching resources, giving lists of recommended audio and reading materials, downloadable coaching slide sets and links to useful websites. Visit the site at www.professionalcoachingservices.info.

As an addition to face-to-face meetings, delegates can now request coaching sessions that take place via a live pc-to-pc video link using the **LiveWebCoach WebEx service**. No special hardware or software is required, and these meetings can be arranged at very short notice. Visit the site at www.professionalcoachingservices.info and click on the 'LiveWebCoach' tab.

In addition to these services we have invested heavily in technology to make it as easy as possible for our delegates to communicate with their coach. With tools such as Video email, secure Instant Messaging (IM) and Paging available to all of our clients, coaching has never been more accessible.

Martin Hoyle
Business Performance and Talent Development Coach.